

# TRANQUILITY PLUMBING, INC.

4306 KERNEL CIRCLE  
FORT MYERS, FL 33916



239.939.3000

Services@TranquilityPlumbing.com

## PLUMBING SAFEGUARD AGREEMENT

### Your 1-Year Service Agreement Will Include:

- PRIORITY SCHEDULING FOR QUICKER SERVICE
- AFTER-HOUR EMERGENCY SERVICE AT STANDARD RATES
- 10% DISCOUNT ON ALL LABOR AND MATERIALS
- COMPLETE FLUSH OF YOUR WATER HEATER (TANK OR TANKLESS)
- ONE YEAR WARRANTY ON ALL PARTS AND LABOR FROM DATE OF INSTALL
- UPFRONT PRICING - WE WILL PROVIDE YOU WITH AN ESTIMATE PRIOR TO PERFORMING WORK
- AN ANNUAL ASSESSMENT AS LISTED BELOW

### Your Annual Assessment Includes the Following:

- INSPECTION OF YOUR WATER HEATER FOR SIGNS OF DAMAGE OR LEAKS
- INSPECTION OF SUPPLY LINES FOR LEAKS
- INSPECTION AND TIGHTENING OF ANY LOOSE HANDLES THAT PERTAIN TO PLUMBING
- INSPECTION OF THE MAIN SHUT-OFF VALVE FOR OPERATION AND TO ENSURE YOUR FAMILY KNOWS ITS LOCATION IN CASE OF EMERGENCY
- INSPECTION OF WASHER HOSES FOR SIGNS OF LEAKS OR DAMAGE INCLUDING KINKS THAT MAY LEAD TO FUTURE LEAKS
- INSPECTION AND ADJUSTMENT OF DRAIN POP-UPS

- INSPECTION OF ALL FAUCETS FOR LEAKS AND CORROSION; CLEAN AERATORS FOR PROPER FLOW
- INSPECTION OF ALL EXPOSED DRAIN LINES
- INSPECTION OF TOILETS FOR LEAKS AND PROPER FLUSHING. ADJUST FLAPPER, FILL VALVE AND HANDLE
- INSPECTION OF HOSE BIBBS FOR SIGNS OF LEAKS OR DAMAGE
- INSPECTION OF THE OPERATION OF ALL STOP VALVES
- PROVIDE A WRITTEN LIST OF SUGGESTIONS FOR ANY REPAIRS NEEDED TO KEEP YOUR HOME SAFE AND FREE FROM POTENTIAL WATER DAMAGE
- INSPECTION OF ALL APPLICABLE AREAS FOR SLOW DRAINAGE

**FOR PLUMBING SERVICES YOU CAN COUNT ON AND AFFORDABLE RATES --  
JOIN OUR ANNUAL SAFEGUARD PLAN TODAY!**

1-YEAR SERVICE AGREEMENT (1-3 BATHS)	\$199
PLEASE SEE "FEES AND PAYMENT" ON REVERSE FOR ADDITIONAL CHARGES	

DATE		PLAN END DATE	
<input type="checkbox"/>	CASH	CHECK #	\$
<input type="checkbox"/>	CREDIT CARD		\$

CUSTOMER NAME		SERVICE LOCATION ADDRESS	
MAILING ADDRESS (IF OTHER THAN ABOVE)		SPECIAL INSTRUCTIONS	
CELL PHONE	HOME PHONE	EMAIL ADDRESS	

IN ACCORDANCE WITH ACCEPTANCE OF COVERAGE AND TERMS AND CONDITIONS STATED HEREIN, AND ATTESTING THAT I AM THE OWNER OF THE PROPERTY, I AUTHORIZE TRANQUILITY PLUMBING, INC. TO PERFORM SERVICES.

SIGNATURE	DATE	PRINT NAME
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## TERMS and CONDITIONS

### **SERVICES:**

The Annual Plumbing Safeguard Agreement is for inspection and adjustment services only as outlined on the front page. Any repair services or additional parts are not included in this agreement and will be quoted as a separate service. This agreement is valid for 1 year from the date of payment in full. Tranquility Plumbing does not automatically renew your contract upon expiration. If you wish to renew this contract, you must contact Tranquility Plumbing or respond to a renewal notice you may receive by mail.

When selecting materials online or in print, there may be variations in color, size, etc. once the materials are received. The contractor will not be held responsible for such variations.

In the case that any materials and/or services are specified per your unique requirements, it is your responsibility to ensure that all information and/or specifications you provide are accurate.

If you require more than one service, each service will be provided under these same Terms and Conditions.

Any parts removed for replacement will become the sole property of Tranquility Plumbing and will be disposed of accordingly.

All services are subject to availability.

This agreement is only valid for the address provided in the Plumbing Safeguard Agreement and is not transferable to other addresses OR to other homeowners. This Agreement is valid only for name and address as outlined.

We reserve the right to make any changes to the services that we deem necessary, including changes which are mandatory to comply with any applicable law or safety requirements, without notification.

### **EMERGENCY SERVICE CALLS:**

TPI reserves the right to make the final determination on what is considered an emergency.

Any services requested after-hours which are not an emergency will be subject to after-hour rates.

### **CUSTOMER RESPONSIBILITIES:**

You must cooperate with us in all matters relating to the services, provide us and our authorized employees with access to any premises under your control as required and provide us with all information necessary to perform these services.

For everyone's protection, Tranquility Plumbing requires owner or owner's representative to be present while we are performing work. This individual must be 18 years of age or older.

Failure to comply with these terms may result in the termination of your Plumbing Safeguard Agreement without notice.

Any quotation or estimate of service/installation/product is valid for 30 days.

Customer understands that any attempt to correct or fix on their own, or the hiring of another contractor, voids any warranty put in place by Tranquility Plumbing and this agreement.

No variation of the contract, whether about description of the services, fees or otherwise, can be made after it has been entered into unless the variation is agreed to by the customer and contractor in writing.

### **FEES AND PAYMENT:**

All monies will be paid at the time work is performed on a COD basis. Tranquility Plumbing accepts cash, check, Visa, MasterCard and Discover. Any checks returned for any reason will incur a \$35 NSF fee, due with balance immediately upon notification.

Tranquility Plumbing may charge you an additional amount for the following: to service, modify, repair or replace the service or equipment due to unforeseen circumstances, natural disasters or homeowner intrusion, and for installation, maintenance or other services which you request the contractor to provide outside what is outlined in the agreement.

The price of this agreement is good for all homes consisting of 1-3 bathrooms. An additional \$30 per bathroom will be added for all homes with 4 or more bathrooms.

When flushing more than one water heater, please add \$50 per heater to payment.

### **RISK:**

Risk of damage to or loss of any materials will pass to you immediately upon installation.